

2018 CSG SOC 1 Scope

CSG Solutions and Services	Relevant Applications	CSG SOC 1 Scoping
Revenue Management and Digital Monetization		
<i>Ascendon Digital Commerce Platform (Ascendon platform)</i>		
Ascendon Internet TV (ITV)	Invision	Yes
Ascendon Digital Business Support Systems (DBSS)	Invision Ascendon Revenue Management Intermediate (IME)	Yes
<i>Cable & Satellite Care and Billing</i>		
Advanced Convergent Platform (ACP)	Communications Control System (CCS) SmartLink BOS (SLBOS)	Yes
ACP Voice	ACP Voice	Yes
Advanced Customer Service Representative (ACSR)	ACSR	Yes
Product Configurator (PC)	PC	Yes
Workforce Express (WFX)	WFX	Yes
Direct Sales Express (DSX)	DSX	Yes
Business Reporting	Vantage	Yes
Financial Services	CCS SLBOS ACSR Precision eCare Payment Manager WFX DSX	Yes
<i>Service Bureau Total Service Mediation (TSM)</i>		
Intermediate (IME or PREP)	IME	Yes
Interactivate (IAT)	IAT	Not in-scope
<i>Service Bureau Partner Management, Billing, and Settlement</i>		
Exchange	Exchange	Not in-scope
Route (AOR)	AOR	Not in-scope
Roam	Roam	Not in-scope
Assure (AAS)	AAS	Not in-scope
Carrier Access Billing (CABS)	Interconnect Carrier Access Billing (CABS)	Yes
<i>Managed Service Total Service Mediation (TSM) [limited based on contract]</i>		

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Intermediate (IME or PREP)	IME	Yes
Interactivate (IAT)	IAT	Not in-scope
<i>Managed Service Partner Management, Billing, and Settlement [limited based on contract]</i>		
Exchange	Exchange	Yes
Route (AOR)	AOR	Yes
Roam	Roam	Yes
Assure (AAS)	AAS	Not in-scope
Carrier Access Billing (CABS)	Interconnect (ICT) including Financial Manager (FM)	Yes
<i>Managed Service Convergent Rating & Billing and CSG Integrated Charging and Policy</i>		
Singleview Revenue Management and Convergent Rating and Billing	SV Core	Yes [limited to specified IT General Controls]
Singleview Customer Interaction Management	SV CM	Yes [limited to specified IT General Controls]
Singleview Commerce Engine	SV CE	Not in-scope
Singleview Business Explorer	SV BE	Not in-scope
Singleview Integrated Charging and Policy (ICP)	SV ICP	Not in-scope
Customer Communications Management		
<i>Interactive Messaging (IM)</i>		
Integrated Communication	Inbound and Outbound Campaign and System Manager (For Collection, Prescription Refills & Fraud Services) Interactivate (IAT)	Yes
Automated Management		
Personalization		
<i>eCare Services</i>		
Precision eBPP	Precision eBPP	Yes
Precision eCommerce	Precision eCommerce	Yes
MobileConnect	MobileConnect	Not in-scope
Consolidator	Consolidator	Not in-scope
Secure eStatement	Secure eStatement	Not in-scope
Kiosk	Kiosk	Yes
SmartVideo	SmartVideo	Not in-scope
The Retail Application	The Retail Application	Not in-scope

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Precision eMail	Precision eMail	Not in-scope
<i>Output Solutions</i>		
Print and Mail Services	Statement Composition	Yes
Viewing and Archival	On-Bridge	Yes
Marketing Services	Statement Composition	Not in-scope