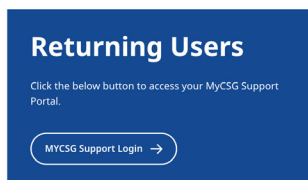
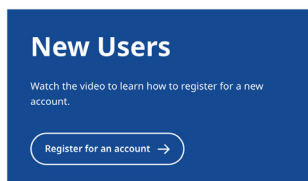


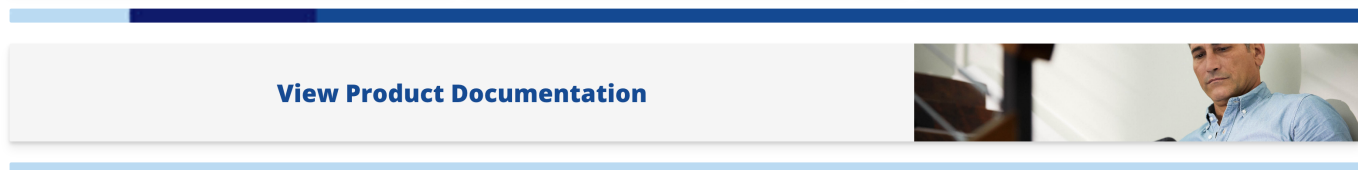
Please follow these instructions to download CSG's current ISO 27001 Certification, PCI 4.0 Attestation for Compliance Reports (AOC), and SOC reports:

1. Navigate to <https://www.csgi.com/mycsgetcunmer-support/> and log in or register for an account.



Link to video on how to register:  
[My CSG Registration Instructions](#)

2. Once you are logged in to MyCSG, select **View Product Documentation** under **Quick Links**.



3. Select **CSG Certification and Audit Reports**, where you will be able to download our current reports. *Please note that the SOC 1 audit report must be opened in Adobe and not in a browser.*

a.

**CSG CERTIFICATION AND AUDIT REPORTS**

Click here for additional information about CSG Certification and Audit reports.

- b. The CSG Certifications and Audit Reports page will have the current and available reports listed to download.

**CSG Certification and Audit Reports**

This page allows you to download CSG's external certification and audit reports. Use of these files is subject to non-disclosure agreements. Please download and open PDFs with an Adobe Reader.

|   |                                    |   |
|---|------------------------------------|---|
| <b>ISO - International Standards Organization</b> | <b>PCI - Payment Card Industry</b> | <b>SOC - System and Organization Controls</b> |
|---|------------------------------------|---|