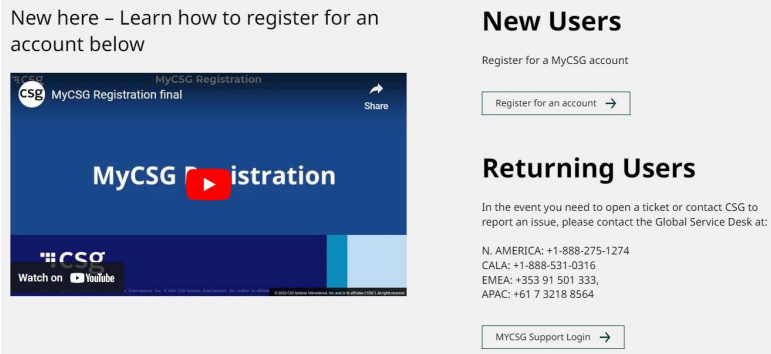


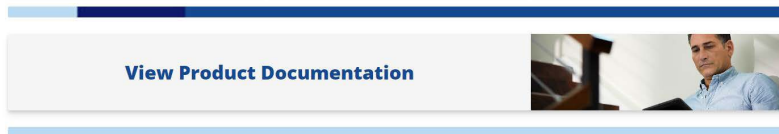
Please follow these instructions to download CSG's current SOC reports:

1. Navigate to <https://www.csgi.com/mycsgcustomer-support/> and log in or register for an account.



a.

2. Once logged in to MYCSG, select View Product Documentation under Quick Links.



a.

3. Select CSG Certification and Audit Reports, where you will be able to download our current reports. Please note that the SOC 1 audit report must be opened in Adobe and not in a browser.



a.

ISO - International Standards Organization	PCI - Payment Card Industry	SOC - System and Organization Controls
<p>ISO 27001 2021-2024</p>	<p>Attestation of Compliance (AOC)</p> <ul style="list-style-type: none"> • 2023 Ascendon • 2023 Billing • 2023 Forte • 2023 Interactive Messaging 	<p>SSAE 18 SOC 1</p> <ul style="list-style-type: none"> • 2022_SOC_1_Type II 10/1/2021-9/30/2022 <p>SSAE 18 SOC 1 (covering Managed Services)</p> <ul style="list-style-type: none"> • 2022_Managed_Services_SOC_1_Type II 10/1/2021-9/30/2022 <p>SSAE 18 SOC1 / SSAE 18 SOC 1 (covering Managed Services)</p> <ul style="list-style-type: none"> • 2022_SOC_1_Bridge_Letter_10/1/2022-12/31/2022 <p>SSAE 18 SOC 2 (covering Design and Delivery Centers)</p> <ul style="list-style-type: none"> • 2022_SOC_2_Type II 1/1/2022-12/31/2022 <p>SSAE 18 SOC 2 (covering xPonent)</p> <ul style="list-style-type: none"> • 2022_SOC_2_Type II 7/1/2022-12/31/2022

b.