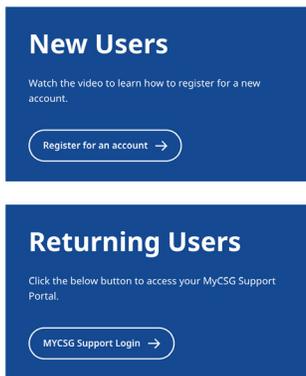


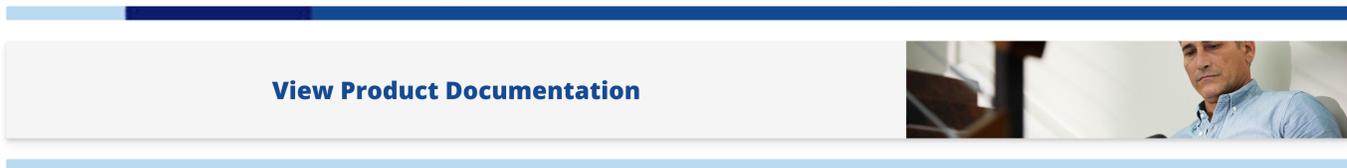
Please follow these instructions to download CSG’s current ISO 27001 Certification, PCI 4.0 Attestation for Compliance Reports (AOC), and SOC reports:

1. Navigate to <https://www.csgi.com/mycsghcustomer-support/> and log in or register for an account.



Link to video on how to register:  
[My CSG Registration Instructions](#)

2. Once you are logged in to MyCSG, select **View Product Documentation** under **Quick Links**.



3. Select **CSG Certification and Audit Reports**, where you will be able to download our current reports. *Please note that the SOC 1 audit report must be opened in Adobe and not in a browser.*

a.

**CSG CERTIFICATION AND AUDIT REPORTS**  
 Click here for additional information about CSG Certification and Audit reports.

- b. The CSG Certifications and Audit Reports page will have the current and available reports listed to download.

CSG Certification and Audit Reports  
 This page allows you to download CSG’s external certification and audit reports. Use of these files is subject to non-disclosure agreements. Please download and open PDFs with an Adobe Reader.

**ISO - International Standards Organization**

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**PCI - Payment Card Industry**

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**SOC - System and Organization Controls**

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