Great Place To Work®
Certified
FEB 2022 - FEB 2023
INDIA ™

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KIIT

CSG LEAP Program with KIIT

What we'll share today

About CSG

Our Customers- Top Global Brands

CSG Elective Courses

Choose CSG: Our Employee Experience

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Welcome to CSG!!!

Congratulations to 69 KIITians selected by CSG.
Welcome to the CSG family!

The CSG mission

By channeling the power of all, we make ordinary customer and employee experience extraordinary.

CSG - Global Location Map

CSG

EMEA
Denmark
Dubai
France
Germany
Ireland
Italy
Lebanon
Poland
Portugal
Russia
Saudi Arabia
South Africa
Spain
Sweden
United Kingdom

Americas
Brazil
Canada
Colombia
United States

APAC
Australia
India
Malaysia
Singapore

CSG - Company Overview

Enabling digital economy - worldwide

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Global

40	Years of experience
900+	Clients worldwide
5,200+	Employees globally
$1.8B+	Market capitalization; NASDAQ-listed
120+	Countries where CSG solutions are used
$1B+	FY2021 Revenue

India Snapshot

Enabling digital economy - India

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India - Snapshot

1900+	Employees across India
100%	Flexible First workplace philosphy
4.4	Glassdoor rating for CSG India
36%	Women employees
81	eSAT score
500+	Under privileged children benefitted by CSR inititiatives

CSG - Clients ... a snapshot

Working with the best ... working for the best

Airtel Africa: Drive Digital Transformation

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" We continue to partner with CSG to help drive differentiation and innovation in our strategic markets and support robust business transformation."

Neelesh Pratap Singh
-Group CIO, Airtel Africa

THE CHALLENGE

Fuel growth across Africa while reducing operational overhead.

CSG DELIVERED

Managed services to bring consistency and scalability

THE RESULT

A market-leading flexibility needed to deliver an enhanced customer experience, a reduced time to bring new offerings and long-term revenue growth

CSG Electives

LEAP Program Overview

CHALLENGE

Universities teach general purpose technology courses; Industry has always been experiencing a capacity challenge in high technology domains like Telecom, impacting quality and profitability of projects.

OBJECTIVE

Tapping the talent at early stage through collaboration with good universities and building capacity to develop and manage tomorrow's solutions...

Talented. Trained. Domain expertise. Zero lead time. Day 1 productive

KIIT- CSG collaboration is the 1st step in that direction

Kalinga Institute of Industrial Technology (KIIT) University

Vision: To create an advanced center of professional learning of international standing...

23
Campuses

100+
Academic Porgrammes

2500+
Professors

30K+
Students (annual)

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Enablement Framework: beyond the curriculum

CSG guidance throughout the journey

CSG INTRODUCTION

MENTORING

ENABLEMENT

HAND HOLDING

- Holistic approach to onboarding and enablement
- Results focused and commitment to provide structured program
- Role specific enablement learning paths ensuring skills and competencies required for specific roles in delivery projects
- Safe and supported learning environment
- Dedicated Project Simulation / Practicum
- Multiple training formats: Blended, On-Demand, Virtual, Instructor Led- Trainer, and Delivery SME's
- Enablement across multiple knowledge domains
- Underpinned by assessment, coaching, and mentoring

Taking the first steps: enrollment and enablement

Extending the knowledge and experience

CSG Subject matter experts

Suresh Randaath
23 yrs in Telecom

Aditya Dholi
20 yrs in Telecom

Raghavendra PD
22 yrs in Telecom

Nitesh Gangrade
25 yrs in Telecom

Karpaga Kumar
23 yrs in Telecome

Jawahar Sabapthy
25 yrs in Telecome

Sourabh Jain
21 yrs in Telecom
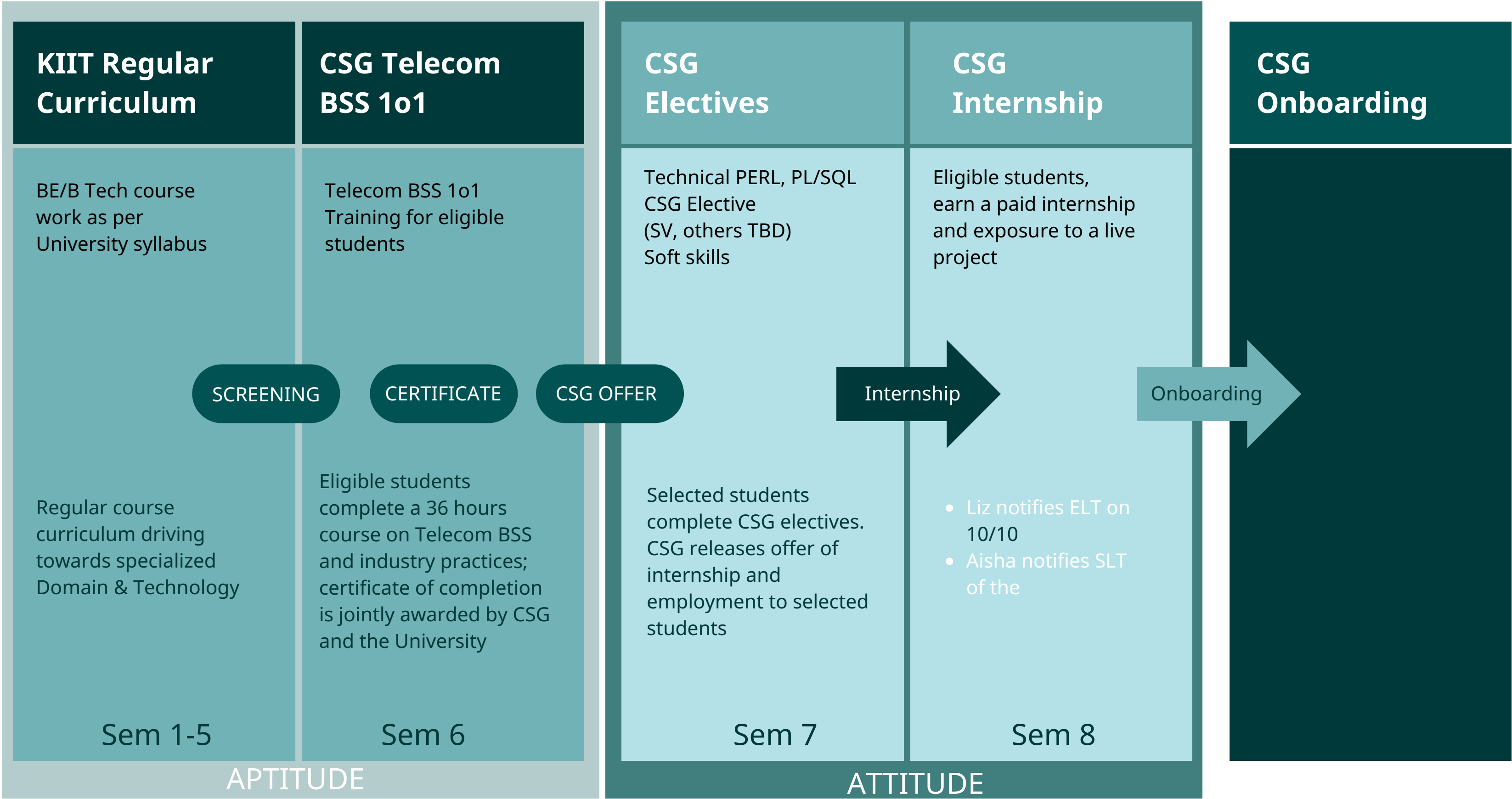
Puranmal Agrawal
23 yrs in Telecom

Asit Mishra
26 yrs in Telecom

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Alignment with KIIT Semester Schedule: LEAP Program

Balancing theory and Industry experience - stepping into professional world

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KIIT Regular Curriculum	CSG Telecom BSS 1o1	CSG Electives	CSG Internship	CSG Onboarding
BE/B Tech course work as per University syllabus	Telecom BSS 1o1 Training for eligible students	Technical PERL, PL/SQL CSG Elective (SV, others TBD) Soft skills	Eligible students, earn a paid internship and exposure to a live project	

SCREENING   CERTIFICATE   CSG OFFER

Internship

Onboarding

Regular course curriculum driving towards specialized Domain & Technology	Eligible students complete a 36 hours course on Telecom BSS and industry practices; certificate of completion is jointly awarded by CSG and the University	Selected students complete CSG electives. CSG releases offer of internship and employment to selected students	• Liz notifies ELT on 10/10 • Aisha notifies SLT of the	
Sem 1-5	Sem 6	Sem 7	Sem 8	

APTITUDE

ATTITUDE

CSG Bengaluru

Vacation Leave

- 28 Leaves

Other Leaves

- 1 Floating holiday
- 5 Compassionate leave
- 5 Paternity Leave
- 26 Weeks maternity Leave
- 10 Holidays (festivals)

Insurance

- 5,00,000 coverage for family (Parental / in-laws Sum Insured is 300,000)
- Group Personal Accident Policy at 3 times of Annual Salary
- Group Term Life Insurance Policy at 3 times of annual salary
- Employee Insurance Top-up
- Tele consultation

Flexible Workplace

- Employees are in Driver's seat, they get to choose the workplace
- 1200 reimbursement for broadband

Tuition Reimbursement

- 50000 per year

Sodexo

- 39000 per year

Bundle of Joy:
New parents are rewarded with a goodie on this special occasion.

Magical Bond:
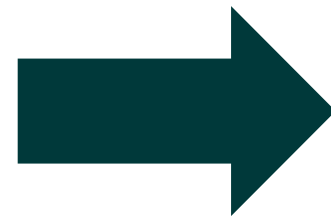Newlyweds rewarded with gift vouchers of their choice.

YOU @ CSG

A fulfilling career ... Best of technologies... Domain... Work enviroment... Growth opportunities

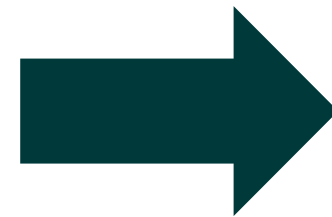**CSG**

CSG Electives

06th and 7th Sem

Learning cutting edge technologies and skills

Paid Internship INR

25k/PM (8th Sem)

Up to six months of Industry exposure on a live project at CSG

Employment

INR 7.5L + Benefits

Competitive entry level compensation and many more benefits as applicable to CSG employees in India

Global Career

Mobility and flexibility

A truly global, multi cultural working environment with ample travel opportunities across the globe

Questions?

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